



Esko Configuration Manager

Consider all elements in your production workflow: databases, editors, workflow servers, RIPs, MIS systems,... they are all closely linked and it is no longer possible to view them as standalone applications. The effectiveness of the complete workflow is of utmost importance: failure of one link affects the whole chain.

It is no longer good enough to keep one application running, you have to keep the whole system healthy and updated. The maintenance and service of such a workflow requires a dedicated approach for which Esko has developed the Esko Configuration Manager.

The Esko Configuration Manager is based on a secure and non-permanent communication between the customer's configuration and the Esko configuration server. A system description file is compiled, kept locally at the customer's and transferred to the Esko configuration server. Based on the acquired information, Esko can offer its customers state-of-the-art after-sales support and customized configuration updates.

The Esko Configuration Manager uses system information to provide

- A user-friendly, graphical and accurate overview of all installed Esko Software Suite 7 components.
- Information about the availability of software updates, specific to your software configuration.
- Tools for downloading and deploying software updates: installing updates becomes easy, fast and error free.
- Faster problem diagnosis.
- Up-to-date and tailored information.
- Correct and complete information to manage your workflow.
- Notifications about Esko licenses that are about to expire.
- Information to optimize your IT infrastructure.

How does the Esko Configuration Manager work?

Communication

An e-mail based communication protocol is implemented to set up a secure and non-permanent communication channel between the Esko Configuration Manager and Esko. This approach has two significant advantages:

- Joining the platform is very easy.
- Any customer who has e-mail can join.

The platform is very secure. No direct and permanent connection is made between Esko and the customer network. To guarantee maximum data integrity, all data exchanged via e-mail is encrypted using industry standard technology.

Downloading updates

The customer receives an e-mail from Esko notifying that specific software updates are available for download. The Esko Data Transfer Client (installed on one PC) will manage the download in an intelligent way. The Esko updates are downloaded locally or made available centrally on a file server. The Data Transfer Client needs HTTP or HTTPS access to the Internet to be able to download software updates.

Installing updates

After a successful download, the customer is informed -again via e-mail- that updates are available for installation. Thanks to the Esko Configuration Manager your system is kept up to date and the effectiveness of your workflow optimized.

